EXPERT IN ASSEMBLY SERVICES IN THE CONSTRUCTION SECTOR

TO ENSURE THE HIGHEST EFFECTIVENESS OF WORK AT THE CONSTRUCTION SITE – THIS IS A CHALLENGE THAT WE HAVE SET OURSELVES
Multiserwis – a competent partner at every construction site

For a dozen or so years, Multiserwis Sp. z o.o. with its registered office in Krapkowice in Silesia in southern Poland has specialized, among other things, in assembly services in the construction sector, including in particular a wide range of engineering and tunnel services.

Successful completion of construction projects for our customers depends on effective work at the construction site. Driven by our involvement and business integrity, we want to support our customers by providing them with well-trained workforce. However, we do not just supply qualified staff. For many years, we have specialized in the organization of a flexible HR policy tailored to the current needs of the construction site. We possess specialized assembly groups consisting of specialists in many fields, who work together with our customers to implement the best possible workflow solutions at the construction site. And this is our core strength.

We often extend our offer to include supervision of human resources and coordination of different tasks at the construction site. Our company may also supervise recruitment of appropriate professionals, make arrangements to ensure their availability or provide HSEQ training for these professionals.

During the completion of projects, we are always at your disposal, which helps in completing the works in an effective and timely manner. Our customers can also entrust us with tasks associated with human resources at the construction site.
The importance of economics

The underlying principle of our system of assembly services is as follows: employees from Multiserais must be cheaper than employees of our customers.

At the same time, our customers can be sure that we hire proper staff and make our employees accountable for their tasks in accordance with all applicable provisions of law in every European country. In addition, our employees must work at least as effectively as employees of our customer. In this way, we provide a well-organized group of professionals for construction sites.

Economic advantages for our customers:
- the use of minimum wage rates in accordance with legal provisions,
- social insurance contributions for posted employees are paid in Poland,
- a uniform man-hour rate in the country of employment (with no additional costs associated with business trip allowances),
- employees are hired only when they are needed at the construction site,
- possibility of using equivalent working time,
- reducing or increasing the number of employees when needed.

All these aspects contribute to a significant reduction of assembly costs at the construction site and enable our customers to make more accurate cost-estimates for staff-related expenditure in every project.

We are always ready to discuss details of calculations of man-hour rates.

Safe cooperation

Apart from the economic aspect, the customer can be certain that Multiserais complies with all applicable standards associated with employment and remuneration conditions for employees and that it fulfills all tax-related and social obligations applicable to institutions cooperating with business entities.

In addition to ensuring safe cooperation, we are ready to solve specific problems or perform specific tasks, making it possible for the customer to save a lot of time.

Our cooperation with customers is safe, because:
- every hired employee receives a proper contract of employment, in accordance with the legal provisions applicable in the country of employment,
- all employees are guaranteed at least the minimum wage rate applicable in the country of employment, together with benefits to which they are entitled,
- social insurance contributions (old age, disability, health and accident insurance contributions) are paid in Poland,
- holiday pay is paid directly by the Company or by holiday funds,
- we pay taxes payable in the country where a given service is provided,
- when necessary, Multiserais negotiates employment conditions with trade unions,
- Multiserais provides annual HSEQ and work ethics training,
- Multiserais provides medical examinations for employees,
- Multiserais provides vocational training at training center in Krapkowice,
- Multiserais provides means of transport from the place of residence to the construction site and back to Poland,
- Multiserais provides accommodation for its employees in the country of employment,
- Multiserais provides its employees with appropriate working clothes and personal protection equipment.
Success achieved by being closer to the customer

It is often difficult to provide qualified staff for the construction site fast, not because of the lack of professionals, but because of organizational restrictions associated with different industry-specific legal provisions which are in force in the country where a service is to be performed.

To improve its responsiveness to site-specific needs, Multiservis carried out an in-depth analysis of conditions of providing services and of employment-related organizational issues in most European countries and then took appropriate organizational steps.

Our enterprise has branches in:
Germany, Austria, Switzerland and Luxemburg.

The potential of human resources

To make sure that our employees have the required qualifications, we have been working with a Vocational Training Centre in Krapkowice, which provides vocational training, evaluates vocational qualifications and skills and organizes German and English courses.

We also work with other training and certification organizations for construction professionals. At present, we employ over 1000 well qualified construction professionals in the following professions:
- carpenter,
- formwork fitter,
- steel fixer,
- concrete placer,
- bricklayer,
- locksmith,
- operator of heavy equipment,
- electrician,
- ventilation fitter,
- interior drywall installer.

We have about 50 working foremen and site managers, who have demonstrated their excellent skills at many projects and who are tasked with supervising the work of our assembly teams. We have at disposal staff for industrial services of 1500 employees in following trade group: scaffold, insulation fitter, sheet metal worker, surface treatment operators.
Performance guarantee

For over 14 years now we have been active in numerous underground construction projects, engineering projects and tunnel construction projects, making it possible for our employees to gain more and more experience.

Our assembly groups have taken part in different stages of tunnel construction, such as:
- tunnel excavation using the drill&blast method and removal of excavated material,
- installation, operation and maintenance of the TBM drilling machine,
- operation of a plant producing prefabricated concrete segments, logistics and transportation of prefabricated elements to the tunnels,
- standard and system formwork in tunnels,
- handling of special mobile form-work for inner concreting (standard),
- installation of water (ice),
- finishing, electrical, installation and metal works.

In addition, our employees have extensive experience in civil engineering construction, including:
- strengthening foundations,
- construction of roads and bridges,
- general formwork, concrete placement and bricklaying,
- installation of ventilation and interior finishing works,
- assembly of industrial scaffolding.

Therefore, we can confidently say, that well qualified employees and experience-based organizational and logistical systems of our assembly groups guarantee success at every project.
HSEQ is priority

Every year, we provide our employees with one-day refresher training on occupational health and safety rules. We also organize additional training for employees working at a height.

Once a year, we organize occupational health and safety days in our company.

To make sure that our employees who work at different construction sites return home safe and sound, we also cooperate with OHS services of our customers. This cooperation involves:

- definition and identification of risks at the construction site,
- collection of information on near misses and accident hazards,
- provision of job-specific training,
- monitoring compliance with occupational health and safety rules and the use of personal protection equipment.

We always request our customers to work with us on a wide range of HSEQ issues.

Health

Health is one of the most precious values. It is our essential responsibility to provide proper working conditions to maintain and protect the health of our employees.

Safety

We are responsible for our own safety and for the safety of our employees. There is nothing more important than ensuring safe working conditions for employees to protect their health and lives. We strive to make sure that they work in an accident-free environment, because we know that hazards and accidents can be avoided by proper organization of every workplace.

Environment

Our management system takes into account long-term protection of the environment: we comply both with the relevant legal requirements and with the rules adopted by our Company.

Quality

Quality is very important and we always bear it in mind as we try to satisfy the requirements of our customers. The quality of all our processes is monitored on a continuous basis. “There is no better referral than good quality”.

For many years, we have had the following certificates:

- OHSAS 18001
- SCC
- ISO 9001
- ISO 14001

Multiserwis Sp. z o.o.

The Company employs more than 3000 employees. The Company’s headquarters employ about 100 people tasked with contract management, contract-related settlements, administration and marketing.

We are at your disposal

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